







### **Registration**

To keep your information up to date, visitors will need to fill in two forms:

- 1. Patient Registration
- 2. Health Declaration

We will reach out to you as soon as we can attend to you.

Please alert us immediately should you have any of these symptoms:

- Chest pain, tightness or discomfort
- Face drooping, arm weakness, speech difficulty or difficulty balancing when walking







### **Triage**

Our nurses will assess your condition to better understand your needs.

Please make sure to inform our nurses if you have any drug allergies.

### **Waiting for Consultation**

Patients may not be called in the order arrived. Priority will be given to patients with urgent conditions.



Please notify our staff if you require immediate attention.







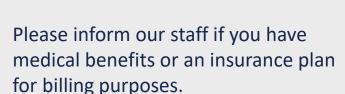
### **Consultation**

Our doctor will assess your condition and determine the most suitable treatment plan, which may include:

- Tests
- Procedures
- Admission
- Specialist referral

### **Diagnostic & Treatment**

Depending on your condition and treatment plan, our staff will advise you on the estimated costs.











### **Observation Bay**

You will be taken to an observation bay if you require:

- Procedure
- Further monitoring

### **Admission**

The admission will be processed either at the observation bay or admission office.



You will be transferred to the ward once a bed is available.







### **Collect Medication & Discharge**

Upon confirmation of discharge, your medication orders will be processed.

Medication will be dispensed at the counter in the waiting area.

### **Payment**

After collecting your medication, a final bill will be presented for your verification and payment.





If's Possible

# Billing & Charges, Amenities





## Billing & Charges

### **Consultation Fees**

Consultation fees are based on the time of your visit, the charges are listed in the table below:

	-	-
Monday – Friday	0800 – 1700 Hrs	\$142.00
	1701 – 2400 Hrs	\$170.00
	0001 – 0759 Hrs	\$191.00
Saturday & Eve of Public Holiday	0800 – 1300 Hrs	\$142.00
	1301 – 2400 Hrs	\$170.00
	0001 – 0759 Hrs	\$191.00
Sunday & Public Holiday	0800 – 2400 Hrs	\$170.00
	0001 – 0759 Hrs	\$191.00

<sup>\*</sup> Prices are inclusive of 9% GST

### **Observation Bay**

If you're required to stay for further monitoring, observation bay fees will apply.





## Billing & Charges

### **Specialist Fees**

Specialist consult fees are estimated to be in excess of \$400.

These fees exclude fees for investigative tests, procedures and consumables used.

### **Diagnostic & Treatment Charges**

Our staff will explain the procedure charges to you before proceeding.

Below are some charges for reference:

Laboratory Tests

Surcharges ranging \$74 - 170 apply for tests done after office hours.





## Billing & Charges

### **Diagnostic & Treatment Charges**

Radiology Scans

Below is a table of estimated charges for radiology scans:

Type of Imaging	Estimated Cost (per region)	Surcharge (after office hours)
X-Ray	\$100 – 600	\$130 – 300
Ultrasound	\$300 – 1,500	\$620 – 930
CT Scan + Contrast	\$1,000 – 3,500 \$180 – 390	\$640 – 930
MRI + Contrast	\$1,500 – 3,500 \$600 – 860	\$640 - 930





### Amenities at the Hospital

## Self-Help Kiosk at Urgent Care Centre

A small pantry is available within the Urgent Care Centre with hot drinks and light snacks.



### **F&B Outlets**

F&B outlets are available within the hospital premise and can be found at Level 1 via the hospital main lobby.



### **Personal Care & Amenities**

Located just past the hospital main lobby at Level 1.



#### **24-Hr Conveniences**

An automated teller machine (ATM), AXS machine and 7-Eleven are located near the toilets at Level 1.





It's Possible

We wish you a speedy recovery.