



Renaissance

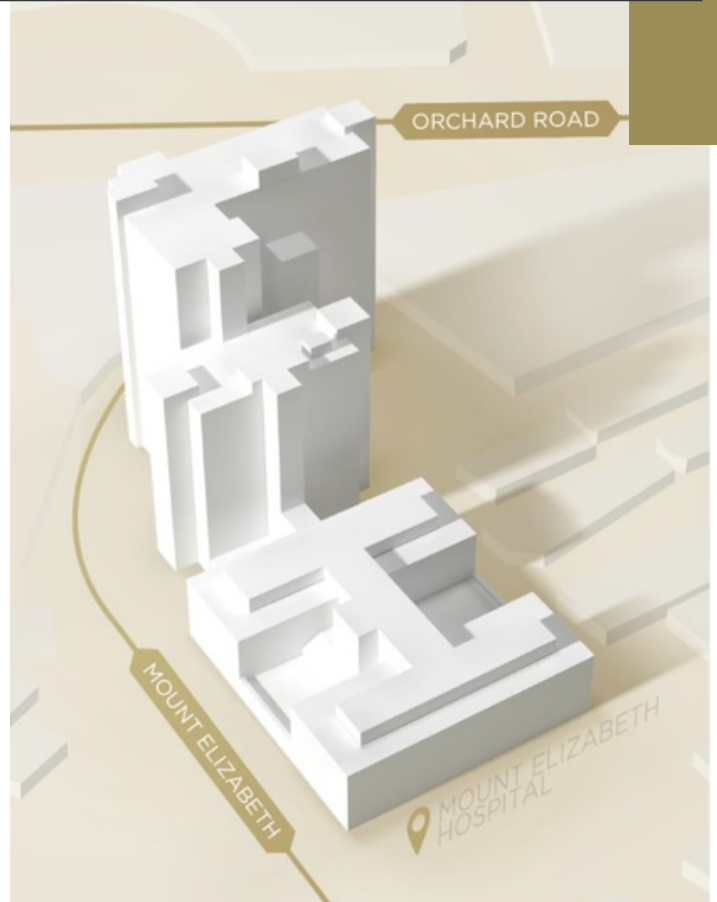
Issue 01
December 2022

USHERING IN PROJECT RENAISSANCE

CEO'S MESSAGE

Dear Colleagues,

The redevelopment project for Mount Elizabeth Hospital (MEH) – **Project Renaissance**, is finally commencing its major works come January 2023. The works will happen in phases for different parts of MEH into the later half of 2025. As you may have already noticed, we had kickstarted our redevelopment journey with some peripheral works since late 2021.



PROJECT RENAISSANCE NEWSLETTER

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To revisit the objectives of Project Renaissance:

1. Improve building safety and to future-proof our building infrastructure
2. Rationalise and improve accessibility, operational efficiencies, and interdependencies
3. Right-site services and asset mix to meet patient needs
4. Redefine the “Mount Elizabeth Experience” through premium interior design refreshers
5. Incorporate sustainability, new technology and digital elements into the design



Extraordinary General Meeting, 04 August 2022

On 04 August 2022, an Extraordinary General Meeting was held with the subsidiary proprietors. The objective was to seek mandate for various aspects of Project Renaissance. We were encouraged by the 100% and 99.7% support for the two resolutions presented.



Since November 2021, the MEH team has conducted over 200 stakeholder engagement sessions. Together with our consultants and Parkway Life REIT colleagues, about 800 manhours of collaborative work have been put together to finally establish the near final development scope that we have today.

Moving on, I will be providing regular updates through this circular

"Renaissance". This will allow you to be kept apprised of the upcoming works and plans surrounding the development works so that we can continue to provide continuous and quality care for our patients.



Mr Yong Yih Ming
Chief Executive Officer
Mount Elizabeth Hospital

COMPLETED PERIPHERAL WORKS

FACADE UPDATES

(a) Repainting and LED light replacements at all the carparks

(b) Rationalising and Updating of Signages within and outside, MEH

(c) Landscaping initiatives across MEH



RETAIL LANDSCAPE

BANKING SERVICES

Automated Teller Machines (ATMS)

OCBC ATM machine located on Level 1 at the lobby of the Mount Elizabeth Medical Centre.

**UOB card holders are able to use the OCBC ATM for cash withdrawals and perform other transactions as part of the OCBC-UOB Shared ATM network.*

UOB Multi-Function ATM machine located at Level 2 of Mount Elizabeth Medical Centre, beside Doctor's Lounge.

The nearest UOB Privilege Banking Centre-Orchard is located within 1km, at No. 270 Orchard Road #03-02 Singapore 238857

We have future plans to house a consolidated tele-lobby at the entrance of the Mount Elizabeth Medical Centre.



RETAIL PHARMACY

Guardian Pharmacy in Mount Elizabeth Hospital has ceased operations from 30 November 2022. For a comprehensive range of health & beauty products, the nearest Guardian store is just across the road at Paragon B1-20/24.

We have future plans for permanent retail spaces at Mount Elizabeth Medical Centre Level 1.

GIFT SHOP

SingaFresh fruit shop will continue to operate at its current location till February 2023. A temporary space is being planned for SingaFresh at Mount Elizabeth Medical Centre Level 2 (beside the Mailroom).



FOOD & BEVERAGES

Delifrance Cafe have officially moved out on 30 November 2022.

MEET ELLA, SINGAPORE'S FIRST ROBOT BARISTA



"SERVING CONTACTLESS GOURMET COFFEE EFFICIENTLY WITH THE POWER OF AI AND ROBOTICS"

Introducing Mount Elizabeth Hospital's latest addition - Ella, The Robot Barista, which serves premium grade, artisanal coffee.

Come by Mount Elizabeth Hospital Lobby Level 2 to watch this state-of-the-art OLED-clad kiosk brew your coffee with premium Buscaglione coffee beans that are ground-to-order and freshly frothed milk, delivered in less than a minute.

