

Renaissance

Issue 22
December 2024



THE HOMECOMING

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Chief Operating Officer, IHH Healthcare Singapore
Chief Executive Officer, Mount Elizabeth Hospital



Project
Renaissance
Newsletter



TABLE OF CONTENTS

Introduction
• P.1

Opening of Wards
10C & 9C
• P.2-3

Service & Public
Corridors
• P.4

Official Visits
• P.5-7

Dear Colleagues

MERRY
Christmas

AND HAPPY 2025 TO YOU & YOUR LOVED ONES

As we celebrate the joy of the year-end festivities, the staff of Mount Elizabeth Hospital (MEH) has been working hard round-the-clock to get our new wards and operational support areas back up and running before the turn of the year.

It is a homecoming month of December as we not only welcome back most of our assets, but also our nurses and staff who were seconded to Mount Elizabeth Novena Hospital. I'm happy to share that we will re-introduce 109 beds of all types back from January 2025 after going through six months of intensive structural upgrading.

In this edition, I will share updates on:

- (1) Official Opening of Wards 9C & 10C
- (2) Service & Public Corridors
- (3) Official Visits to Mount Elizabeth Hospital

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Chief Operating Officer, IHH Healthcare Singapore
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10C & 9C

wards

OFFICIAL OPENING CEREMONY



06 December 2024

OPENING CEREMONY



Wards 9C and 10C reopened with a totally new configuration and layout for better patient experiences and workflows. They now boast 15 single rooms including isolation rooms each, and have purpose-built dirty and clean utilities, equipment room and dedicated staff pantries and lockers respectively. They also have the new features like LizWorld, integrated nurse call system, A.I. fall prevention system, telemetry, facial recognition security access, synchronised digital clocks and patient room amenities that were introduced in the new Ward 5A, among others.

It was our honour to have pioneer and prominent doctors who have helped build the legacy of MEH over generations join us to open these wards officially.



Opening Addresses



Blessing the Wards





Ribbon Cutting at Ward 10C

Ribbon Cutting at Ward 9C



Pineapple Rolling



Dance performance



Group Pictures



Welcoming our Doctors



Momentous Opening

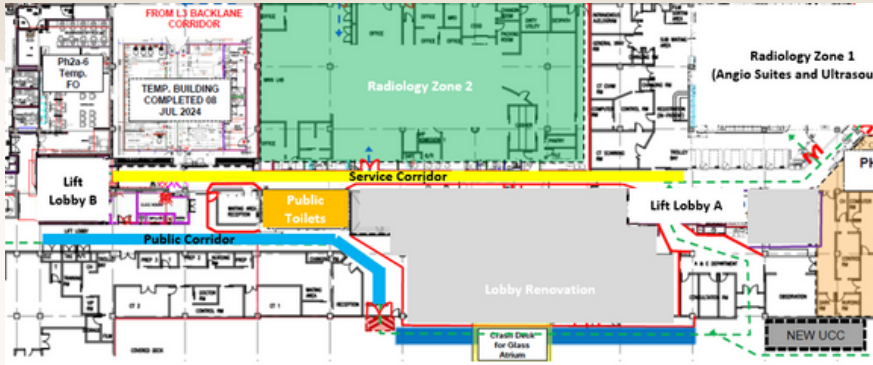


CIRCULATION

SERVICE VS PUBLIC CORRIDORS FROM JANUARY 2025

When many of you return from your well-deserved breaks this year-end, you will notice some significant changes to many corridors.

We will officially transit to a new way of movement that have both the new Service Corridors and Public Corridors.



For instance, if you need to transit from the Outpatient Pharmacy to the new Angiography Suite on Level 2, you no longer need to navigate the open driveway in front of the Main Lobby hoarding. Instead, you can access the Angiography Suite directly via this linkway between Lift Lobby B & Lift Lobby A.

Level 2 Service Highway

Our Level 2 service corridor will officially open from 2 January 2025. This "highway" will now connect our new Service Lift lobbies A and B to seamlessly facilitate movements from one end of the building to the other.



Level 2 Public Corridor & Toilets

The corridor leading to the current/old CT Centre will be designated a Public Corridor at the same time. This will lead to our new Grand Lobby eventually. We will unveil our new public toilets along this corridor for everyone's use from 2 January 2025. These new toilets will have more cubicles and urinals in both female and male toilets compared to the ones in the past. We will also unveil our dedicated toilet for the handicapped and this was an amenity we never had in the past too, making the future MEH more accessible to all.



Levels 4 and 5 Public Corridors

The hoardings currently placed along the public corridors leading to the Endoscopy Centre and Ward 5A on Levels 4 and 5 respectively will be removed. This means that our Service and Public corridors on these levels will also be officially accessible starting from 2 January 2025

2024 OFFICIAL VISITS



Project Renaissance is a complex and challenging multi-year and multi-phased redevelopment project that co-exists with patient care.

The team planned and sequenced the renovation into 65 major phases and over 2,000 sub-phases so that patient care and a safe environment can be sustained throughout the project. New clinical, patient experience and operational workflow technologies and innovations were also weaved into the entire renovation scope of work while preserving legacy and historical features.

We have received numerous requests to visit MEH to learn how we manage this live-site project and about the new innovations we have introduced into the hospital to enhance patient care. Some of them traveled from overseas just to tour our upgraded facility.

In addition to our IHH and Parkway Life REIT board members, we have hosted international marketing representatives, government officials, investors, healthcare post-graduate students and media groups to-date.

HOSTED BY MEH

WARM WELCOME

VISITS



April 2024

**ParkwayLife REIT Chairman
& Board Members**



May 2024



IHH Healthcare former Chairman



June 2024



**Guests from Singapore China Business
and Culture Development Centre**



July 2024

IHH Healthcare New Chairman



September 2024

Toyota and Mitsui Management



October 2024



**Post Graduate Students from NUS
Saw Swee Hock School of Public Health**



VISITS

October 2024



Familiarisation Trip for our International Representatives



November 2024



Guests from Henan Zhoukou Yongshan Hospital



November 2024



8th iGlobe cohort of IHH Healthcare Management



December 2024



Familiarisation Trip for our Guests from Indonesia Media



December 2024



Guests from China Jiahe Hospital



December 2024



IHH Healthcare Group CEO



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