

Renaissance

Issue 02
January 2023

Dear Colleagues,

NEW YEAR NEW BEGINNINGS

Project Renaissance was officially launched on 3 January 2023 with a wall breaking ceremony to commemorate Mount Elizabeth's first major refurbishment since 1979. It was symbolically held at the former UOB site as it is one of the first areas where major works would commence at.



As Dr Teoh Tiong Ann (Chairman, Medical Advisory Board) shared in his speech, the Mount Elizabeth Community is breaking down walls for a new frontier. He urged all doctors to be patient with the inconveniences it may cause.



Dr Cheong Tuck Hong also shared his experiences with his predecessor Dr T. Ravintharan when they were MCST Council Chairmen. He spoke about the legacies and our doctors' achievements and why Mount Elizabeth remains a renowned institution today.

WISHING ALL
A HAPPY
2023

PROJECT
RENAISSANCE
NEWSLETTER

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Refreshing layout for improved facilities

The hospital's public facing areas will be refreshed and repurposed. To maximise space usage, layouts will be reconfigured and both clinical services as well as retail shops will be relocated.

Key highlights at the Wall-Breaking Ceremony



1. Improve patient accessibility with a “10 steps to outpatient, 10 steps to hospital and 10 steps to Emergency” planning framework

2. Improve operational workflows with segregated public and services corridors including having new connecting bridges

3. Increase our single-bed capacity by 50%

4. Create a distinct outpatient cluster at the medical centre (e.g. the phlebotomy and health screening centres co-locating at the former UOB site with a new adjacent VIP lounge)

5. Segregate our Radiology services into inpatient and outpatient clusters and build a new Radiology unit (16,778sf) at Level 2

6. Double the size of our Endoscopy unit by re-locating it to Block C

7. Relocate some ambulatory services to a new 9,160sf space at Heeren

8. Expand the Administration office footprint at Tong by another 5,339sf

9. Certify the hospital as Green Mark Platinum



News coverage on Renaissance was reported via The Straits Times, Lianhe Zaobao, Berita Harian, Tamil Murasu, The Edge Singapore, 8 World and Radio Channels such as One FM 91.3, Money FM, Capital 95.8 FM, Love 97.2, Class 95, Yes 93.3 FM, UFM 100.3, Kiss 92, Jia 88.3 FM, Hao FM 96.3.

斥资3亿5000万元翻新 伊丽莎白医院增单人病房 部分门诊迁至邻近商场

伊丽莎白医院星期二举行“破地”仪式，正式启动翻新计划。这个计划获首汇生命产业信托资助，预计耗三年。

王康威 报道
hongkong@com.com.sg

拥有超过40年历史的伊丽莎白医院将斥资3亿5000万元进行大规模翻新。除了大幅增加单人病房外，也会把部分门诊迁至邻近的商场，提供更便利和更亲近的服务。

伊丽莎白医院星期二（31日）举行“破地”仪式，正式启动翻新计划。这个计划获首汇生命产业信托资助，预计耗三年。

管理伊丽莎白医院的团队一直面临挑战，为满足日益增长的院内外科需求。医院将增加单人病房，将目前的12个增加至56个，达到168个。医院会取消双人病房，并减少单人病房，因此医院床位总数会从345个减少至246个。

伊丽莎白医院执行总裁杨奕民说：“过去多人病房比较受欢迎，但是单人病房的需求近年来显著增加。因为病人可通过终身护理和附加服务支付单人病房的费用。我们过去五六年进行分期时就被单人病房所困扰，因此希望通过翻新来增加床位。”

他说，公共医院可以很好地满足对双人或四人病房的需求，选择私人医院的优点更多是为了有更好的隐私保护和医疗服务。

改善与增加无障碍设施

医院也要通过翻新计划，改善无障碍设施和增加无障碍设施，包括增加电梯数量、建筑的无障碍和救护车停泊区，扩大急诊室与内窥镜中心，以及增加放射与影像服务。

此外，医院力求环境设计符合建设局的绿色建筑标志白金（BCA Green Mark Platinum）标准。

院方同时推出伊丽莎白医院园区总体规划计划，将部分医疗服务转移到附近其他大楼，以减轻病患的过渡感。例如，医院的生育中心和血液学与干细胞移植中心将迁至新嘉坡大厦（The Haven）；放射科、体检中心和发廊中心则迁至百利宫。杨奕民说：“这些中心的病患，尤其是进行人工受孕的夫



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于鸟节路的伊丽莎白医院周二正式启动三年的大翻新工程。院方领导共同剪“破地”象征动工，包括伊丽莎白医院执行总裁杨奕民（左四），以及IH Healthcare（新加坡）执行董事蔡卓生（左五）。（张奕洪摄）



翻新的伊丽莎白医院病房将提供单人病房。（伊丽莎白医院提供并修改）

Mt Elizabeth to be renovated, with more single rooms

All two-bedded rooms will be removed, project to take three years to complete

Joyce Teo
Senior Health Correspondent

Mount Elizabeth Hospital, a private healthcare facility that opened in Orchard in 1979, will undergo its first major refurbishment as well as add 50 per cent more single rooms to meet strong local and international demand, the hospital's owner, IHH Healthcare Singapore, said on Tuesday.

Mount Elizabeth Hospital, one of Singapore's largest private hospitals, is set to undergo a major renovation project that will see the removal of all two-bedded rooms and the addition of 50 per cent more single rooms, the hospital's owner, IHH Healthcare Singapore, said on Tuesday.

building or, where necessary, de-canted to Mount Elizabeth Hospital's sister hospitals under IHH Healthcare Singapore, it said. Talks about the retrofitting project started in 2017, but it was delayed due to Covid-19, said Mr Yong Yih Ming, chief executive of Mount Elizabeth Hospital. More single rooms are being added because of the tremendous increase in demand for them in the past few years, he said. "Singaporeans have their financial plans, and they have their riders, so the in-patients saw higher demand for single rooms, said Mr Yong. "More importantly, the hospital's clinical assets and backroom will be significantly redesigned around the needs of our patients and staff while ensuring better connectivity, safety and privacy," he said. "Expansions to our emergency department and many of our inpatient and outpatient treatment centres, as well as improvements to our ward configurations, will be carried out for better workflow, comfort and overall patient experience." Project Renaissance will also launch the Mount Elizabeth Hospital Campus Masterplan, under which certain healthcare services will be moved to adjacent buildings. For example, Mount Elizabeth Fertility Centre and Haematology and Stem Cell Transplant Centre will be relocated to The Haven in the second quarter of 2023. These centres typically require less clinical support from the hospital and can be relocated to allow consolidation and expansion of inpatient hospital-based clinical services, Mr Yong added that this would allow patients to seek treatment in a non-hospital setting. Dr Prem Kumar Nair, CEO of IHH Healthcare Singapore, said: "For over 40 years, Mount Elizabeth Hospital has provided top-notch care to our patients. Project Renaissance aims to ensure that we are well placed to continue providing this level of care, with state-of-the-art facilities and expanded services once the renovations are complete."

"There is very little need for two- or four-bedders over time because some of these (rooms) can be provided at government hospitals. So we are also evolving... to be able to provide the privacy and the kind of experience that our patients really want." Before the pandemic, some 30 per cent to 40 per cent of Mount Elizabeth Hospital's patients came from overseas, said Mr Yong. This number is now at 20 per cent, but the hospital expects it to rise. The hospital's public-facing areas will be refreshed. There will be a new drop-off point and lobby. On top of equipment and technology upgrades, significant infrastructure improvements will be made to the mechanical, electrical and fire protection systems, said Mr Yong. "More importantly, the hospital's clinical assets and backroom will be significantly redesigned around the needs of our patients and staff while ensuring better connectivity, safety and privacy," he said. "Expansions to our emergency department and many of our inpatient and outpatient treatment centres, as well as improvements to our ward configurations, will be carried out for better workflow, comfort and overall patient experience." Project Renaissance will also launch the Mount Elizabeth Hospital Campus Masterplan, under which certain healthcare services will be moved to adjacent buildings. For example, Mount Elizabeth Fertility Centre and Haematology and Stem Cell Transplant Centre will be relocated to The Haven in the second quarter of 2023. These centres typically require less clinical support from the hospital and can be relocated to allow consolidation and expansion of inpatient hospital-based clinical services, Mr Yong added that this would allow patients to seek treatment in a non-hospital setting. Dr Prem Kumar Nair, CEO of IHH Healthcare Singapore, said: "For over 40 years, Mount Elizabeth Hospital has provided top-notch care to our patients. Project Renaissance aims to ensure that we are well placed to continue providing this level of care, with state-of-the-art facilities and expanded services once the renovations are complete."



The renovation at Mount Elizabeth Hospital will take place in phases so that major clinical services can continue. A wall-breaking ceremony was held on Tuesday. PHOTO PARKWAY LIFE REIT

Hospital Mount Elizabeth jalani kerja ubah elok



KERJA UBAH ELOK. Lahan area bagi lebih utama baru Hospital Mount Elizabeth yang bakal dibina. Foto: PARKWAY LIFE REIT

HOSPITAL Mount Elizabeth (MEH), sebuah kemudahan penjagaan kesihatan swasta yang dibina dekat Orchard Road pada 1979, akan menjalani kerja ubah elok besar pertamanya, selain menambah 50 peratus lagi bilik satu katil untuk memenuhi permintaan tempat dan antara-bangsa yang kukuh, kata pemilik hospital tersebut, IHH Healthcare Singapore, semalam.

MEH, salah satu daripada empat hospital di bawah IHH Healthcare Singapore, kini mempunyai 345 katil, termasuk 132 katil dalam bilik satu katil.

Is akan menambah lagi 56 bilik satu katil dan mengurangkan semua bilik dua katil, membolehkan kapasiti keseluruhan sebanyak 246 katil, lapor The Straits Times. MEH telah mengadakan acara pelepas dandang bagi memulakan persembakan projek ubah susi bernilai \$350 juta semalam.

Projek itu, yang dinamakan 'Renaissance' akan mengambil masa tiga tahun untuk selesai. Sebahagian daripada projek itu akan dibayai oleh Parkway Life Reit, kata IHH Healthcare Singapore.

Kerja ubah elok akan dilakukan secara bertahap supaya perkhidmatan klinikal utama dapat diteruskan. Untuk mengurangkan gangguan, perkhidmatan utama dipindahkan ke bangunan lain bangunan lama, jika perlu, diulaskan ke hospital saudara MEH di bawah IHH Healthcare Singapore, tambahnya.

Manakala kerja ubah susi yang lebih pada akan dilakukan kepada masa tertentu. Perincian mengenai projek pengubahsuaian bermula pada 2017, tetapi ditangguhkan kerana Covid-19, kata ketua eksekutif MEH, Eric Yong Yih Ming, semasa majlis pelepas dandang semalam.

Katanya, lebih banyak bilik satu katil ditambah kerana terdapat permintaan yang tinggi bagi bilik tersebut dalam beberapa tahun kebelakangan ini. "Rakyat Singapura mempunyai rancangan kewangan mereka, dan mereka mempunyai tanggungan, jadi mereka mahu bayar untuk bilik satu katil, walaupun pada masa lalu, bilik empat katil dan dua katil merupakan permintaan yang lebih tinggi," kata Eric Yong.

"Terdapat keperluan yang lebih kurang bagi bilik dua atau empat katil dari semasa ke semasa kerana sebahagian daripada (bilik) ini boleh diwujudkan di hospital persembakan.

Sebagai contoh, Pusat Keperluan Mount Elizabeth, Pusat Hematologi dan Pusat Pembedahan Sel Stem akan dipindahkan ke The Haven pada akhir tahun ini. Pusat-pusat ini biasanya memerlukan sokongan klinikal yang lebih kurang daripada hospital dan boleh dipindahkan bagi membolehkan penyusunan dan pengubahsuaian perkhidmatan klinikal bersejarah hospital pesakit dalam.

Eric Yong menambah bahawa ia akan membekalkan pesakit mendapatkan rawatan dalam keadaan bukan hospital. "Selama lebih 40 tahun, Hospital Mount Elizabeth telah menyediakan penjagaan terbaik kepada pesakit kami. Projek 'Renaissance' bertujuan untuk memastikan kami berada pada kedudukan yang baik untuk terus menyediakan tahun seterusnya ini, dengan kemudahan

allow patients to seek treatment in a non-hospital setting. Dr Prem Kumar Nair, CEO of IHH Healthcare Singapore, said: "For over 40 years, Mount Elizabeth Hospital has provided top-notch care to our patients. Project Renaissance aims to ensure that we are well placed to continue providing this level of care, with state-of-the-art facilities and expanded services once the renovations are complete."

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Media navigation bar with logos for various news outlets like 8 World, One FM, etc.

伊丽莎白医院乌节路设施 将展开总值3亿5000万元翻新工程

发布:03/01/2023 11:31 更新:03/01/2023 21:22 收藏



翻新工程启动仪式。(图: IHH Healthcare提供)

本地私人医院伊丽莎白医院位于乌节路的设施将展开总值3亿5000万元的翻新工程。

44 ஆண்டுக்குப் பின்னர் புதுப்பிக்கப்படும் மவுண்ட் எலிசபெத் மருத்துவமனை



The manager of Parkway Life REIT (PLF REIT) and IHH Healthcare are jointly conducting major refurbishment works at Mount Elizabeth Hospital.

The project, which will cost \$350 million, will be jointly funded by both PLF REIT and IHH Healthcare. It will take about three years to complete and will see to retrofit and rejuvenate the hospital's landmark facility along Singapore's Orchard

Advertisement for Parkway Life REIT and IHH Healthcare, including social media links and contact information.



This is a massive project that would redefine the Mount Elizabeth experience, to continue providing top-notch care to our patients. With this, Mount Elizabeth's footprint will also increase from the current 654,548sf to 686,399sf including new spaces outside the facility.

A total investment of S\$350 million is committed towards this historical multi-year project.

For this edition of Renaissance, I will provide a broad update of plans for Q1 of 2023. This will be followed by various targeted communications to address mitigation plans and advice on temporary measures

Q1 2023 Broad Updates:

1. Carpark plans.
2. Macro renovation plan.
3. Update on Tong Building expansion.

Mr Yong Yih Ming
Chief Executive Officer
Mount Elizabeth Hospital

Temporary Closure of L2 Carpark (outside A&E Dept)

Level 2 carpark, outside of our A&E is closed temporarily, with effect from 15 January 2023 until Q3 year 2025. This area will be converted into a operational site for clinical & non-Clinical usage such as A&E isolation area, site office, Laundry staging area and etc.

The following measures have been put in place to mitigate the disruptions:

1.Increased valet support

We have increased our number of valets to allow for a more efficient utilization of our remaining carpark lots. Complimentary valet service privileges for all accredited doctors will continue to be available at the Basement carpark. Additional valets will also be stationed at the multistory carpark to allow for valet parking of vehicles.

The valet service will be operational between:

- a) Mondays to Fridays, 8am to 6pm and
- b) Saturdays from 8am to 1pm

There will be no valet service on Sundays & Public Holidays.

2.Extended operating hours of Limousine Service

The Hospital has extended the operating hours of our Limousine Services. We strongly encourage our doctors to carpool for their commute between our Hospitals.

3.Complimentary shuttle bus service

Our Shuttle Bus Services will continue to be available to all doctors, staff and patients travelling between Mount Elizabeth, Mount Elizabeth Novena & Gleneagles Hospitals.

4.Alternative parking

You may also choose to park your vehicle at the carparks located around the Hospital. These include:

- Paragon Shopping Centre
- Lucky Plaza
- York Hotel and
- 22 Bideford Road

Self-parking will continue to be available at Levels B1, 1A, 1B and at our multistorey carpark.

5.Complimentary parking coupons

Due to the finite parking lots available, we will only be issuing complimentary parking coupons to IHH-accredited doctors' registered vehicles on a case-by-case basis.

PROJECT RENAISSANCE PHASING PLAN



Renaissance has begun to roll out its renovation work. The renovation will take place in phases; here's first phase from January 2023 - June 2023.

Jan-23			Feb-23			Mar-23			Apr-23			May-23			Jun-23			Affected Users								
W1	W2	W3	W4	W5	W6	W7	W8	W9	W10	W11	W12	W13	W14	W15	W16	W17	W18		W19	W20	W21	W22	W23	W24	W25	W26
Block A																										
Hospital Wide Site Survey 2 Jan 23 to 1 Feb 23																										
Existing UOB convert to EHS & Phlebotomy Clinic 2 Feb to 26 Apr 23												[Green]									EHS and Phlebotomy to move in					
Block B																										
Hospital Wide Site Survey 2 Jan 23 to 2 Mar 23																										
L1 to L10 - Staircase Core and Lift Work (2 operational lifts only) 3 Mar 23 to Q1 2025																										<ul style="list-style-type: none"> - May block out level 3, 4, and 5 for the 2 operational lifts* - PCC entrance, waiting area and consult room - DSOT 2, male changing room and recovery bay - Laser rooms and 6 dayward beds - Equipment and store room, pantry and Endoscopy 6 - Ward 5E beds - Ward 6, Ward 8 and Ward 10 beds - Ward 7 Nurse counter, pantry, clean utility room, staff lounge and beds - Ward 9 Pantry and beds
B1 - Carpark Bunker 3 Mar 23 to 20 Jul 23																										Carpark lots reduced
L1 - Carpark M&E shaft 3 Mar 23 to 20 Jul 23																										Fire fighting equipment cabinet relocated to FM office Carpark lots reduced
L1 - Corridor 3 Mar 23 to 16 Apr 25																										<ul style="list-style-type: none"> - Security, FM, FNB, BME, ES relocated to Tong Building - Nuclear Med
L1 - Existing MMD store and male toilets convert to Nuclear Med 3 Mar 23 to 20 Jul 23																										<ul style="list-style-type: none"> - MMD store to be decanted to HTC - Lockers decanted to FM office - Alternative toilets at Block A or Basement Carpark
L2 - Lab Office, MRO and Clinical Coding convert to Server & Plant Room 27 Apr to 2 Aug 23																										Lab Office, MRO and Clinical Coding relocated to Tong Building
Block C																										
Hospital Wide Site Survey 2 Jan 23 to 2 Mar 23																										
L2 - Carpark converts to Site Office From 12 Jan 23 onwards																										Carpark lots reduced
L4 - Ward 4B convert to new Endoscopy Centre 17 Feb to 10 Jul																										<ul style="list-style-type: none"> - W4B including Neonatal Hearing Screen Room to be decanted* - Endoscopy Centre to move in
L1- Corridor 3 Mar 23 to 16 Apr 25																										<ul style="list-style-type: none"> - Security, FM, FNB, BME, ES relocated to Tong Building - Nuclear Med
L3 - ICU I 3 Mar 23 to 1 Jun 23																										11 existing ICU rooms decanted to HDU
												L3 - ICU I 2 Jun 23 to 31 Aug 23														8 existing of ICU rooms decanted to HDU
L5 - Ward 5B convert to Higher Acuity (PHSPLwork) 3 Mar 23 to 3 Aug 23																										Ward 5B to be decanted*

- **Pre Move:** Please refer to Commissioning Checklist for more details
 - **Construction:** Preparation for equipment and consumables procurement and installation, licensing and staff training
 - **Takeover:** Equipment testing and commissioning, staff orientation etc. Go Live.
- *Pending further discussion
M&E - Mechanical and Engineering



MOUNT ELIZABETH @TONG (ADMINISTRATION OFFICE)

Relocating Mount Elizabeth Hospital's 300 back-of-house support staff to adjacent building - Tong Building, which is within the proximity of the hospital.

